Accreditations

Independent acknowledgement on compliance, held continuously since the year obtained:

Accreditation | Compliance		Obtained	Verifying body	Information
ISO 9001:2008		2008	ISOQAR	The iomart Quality Management System (QMS) is a set of policies, processes and procedures devised to ensure iomart meet customer requirements for complex managed and cloud computing services.
ISO 27001:2013		2008	ISOQAR	The iomart Information Security Management System (ISMS) determines and outlines how iomart organises and manages the company's information security in relation to internal information systems, operation and support including the provision of complex managed and cloud computing services for customer.
ISO 20000:2011		2014	ISOQAR	The iomart Information Technology Service Management System (ITSMS) determines how iomart support services work for a customer, with a view to ensuring a service is delivered and meets the customer's requirements.
ISO 14001:2004		2014	ISOQAR	The iomart Environmental Management System (EMS) determines and continuously looks to improve the company's environmental position and performance.
Cyber Essentials		2015	Indelible data	iomart's business ICT defenses have been assessed as satisfactorily protected against commodity cyber threats … that is, attacks using identified capabilities and techniques freely available on the internet.
Child Safety Online		2011	BSI	iomart is the only UK Company to hold the UK BSi Kitemark for Child Safety Online. This accreditation applies to our web filtering solutions and certifies that we have proven capability to block and prevent access to harmful and illegal web content.
PCI DSS		2012	VISA VEMA	PCI DSS (Payment Card Industry Data Security Standard) is a set of requirements that are designed to protect a company or end user from credit card theft. iomart is compliant with PCI DSS, having multiple 'Level 1' colocation and managed hosting service customers, all conforming to version 3.0 of this standard.
Data Protection		2000	ICO	iomart adheres to the UK 'Data Protection Act 1998' and the 'EU Data Protection Directive (95/46/EC)' governing the rights and duties of companies to safeguard personal data. iomart is registered (Reg No. Z5157819) with the 'Information Commissioner's Office'.
SAS 70 | SSAE 16 SOC 1 and SOC 2		2011	BrightLine	iomart points of presence in the USA meet the requirements of the American Institute of Certified Public Accountants (AICPA) Service Organization Controls (SOC) with various organisational controls in place relating to security, availability, processing integrity, confidentiality or privacy as outlined in the AICPA Trust Services Principles and Criteria.

iomart operates to international standards and acknowledged best practice

Operational Standards		Operated	Information
ISO 22301:2012		2014	The iomart Business Continuity Management System (BCMS) identifies how iomart manage threats to the business and how iomart reduce the impact of an incident, keep critical functioning and minimize downtime, all of which demonstrate resilience to our customers.
ISO 50001:2011		2014	The iomart Energy Management System (EnMS) determines and continually looks to improve the iomart Group's energy usage and impact.
OHSAS 18001:2007		2007	The iomart Safety Management System (HSMS) continually seeks to improve the iomart Group's occupational health and safety position and performance.
ISO 27018:2014		2014	iomart operate to this code of practice, incorporating applicable parts of the standard into the iomart ISMS. iomart can work with a customer to protect personal data in the cloud, advising on how to keep Personally Identifiable Information (PII) private and secure, thus ensuring the customer meets legislative and regulatory requirements.
ISO 17788:2014		2014	As best practice, iomart reference this international standard guideline on Cloud computing overview and vocabulary when engaging customers as it outlines and defines common cloud computing terms to be used.
ISO 17789:2014		2014	As best practice, iomart reference this international standard guideline on Cloud computing when engaging customers, as it references architecture on how the various aspects of cloud computing relate to one another.